

# Update to ShipWeight v12

## To update the software

To update an existing installation of ShipWeight to version 12, update on the client machine as well as the database server must be done.

1. To update the client machine: Go to [www.shipweight.com/download](http://www.shipweight.com/download) on the internet and download the **shipweight\_12\_xx\_xx\_client\_64\_bit.msi** file This file is found under the header ShipWeight 12.xx.xx – for new v12 installation. Install this on the client machine. (Note: The v12 can run fine side-by-side with version 11.)
  
2. To update the server you have 2 choices:
  - a. The easiest is to download and install the **shipweight\_server\_12\_xx\_xx.msi** file (file location on the internet is same as for the client install). If this installation finds existing databases on the server they will be updated, and install any missing databases.  
- Or -
  - b. An alternative is to perform a manual update of the database server. To do this you must download the **Update scripts for manual DB update.zip**, unzip these and:
    - i. Create a new database and name it **SWSsystem**
    - ii. Run the script file **1- Script for new SWSsystem database.sql** on the database server.
    - iii. Run the script file **2 – Update script v12 part 1.sql** on the server
    - iv. Run the script file **3 – Update script v12 part2.sql** on the server

## To update the license

If your license need to be updated to run version 12, please run the DDLOOK.exe file in the ShipWeight license lock folder on the license server. Send the screenshot of the pop-up window from DDLOOK to [support@shipweight.com](mailto:support@shipweight.com) and we will revert with an update code. Apply this update code by running the DDCHANGE.exe file found in the same folder as DDLOOK.exe.

## Additional information

For additional information on installing the client and databases, please see the **shipweight\_installation\_guidance.pdf** document on the website.

If you have any questions, please send an email to [support@shipweight.com](mailto:support@shipweight.com)